

# TABLE OF CONTENTS

Introduction..... 3

Purpose and Objectives ..... 3

Methodology & Sample Design ..... 4

The Questionnaire ..... 4

Margins of Error and Statistical Testing ..... 5

**KEY FINDINGS..... 6**

    Quality of Life ..... 6

    Top Issues Redmond is Facing Today..... 6

    Satisfaction With City Services ..... 6

    Police Services..... 6

    Fire Department Services..... 7

    City Government Communications ..... 7

    City’s Plan for Future..... 7

    Roads and Infrastructure ..... 8

    Parks and Recreation..... 8

    Community Events and Involvement ..... 9

    Entertainment..... 9

    Redmond’s History..... 9

    Environment Initiatives ..... 9

    Recycling Program..... 9

    Social Services..... 10

**CONCLUSIONS ..... 11**

**RESPONDENT PROFILE..... 13**

    Cell Phone Usage ..... 14

**DETAILED FINDINGS ..... 15**

<b>Quality of Life in Redmond .....</b>	<b>15</b>
Top Issues Facing Redmond Today .....	17
<b>City Services .....</b>	<b>18</b>
Contact with City Employees .....	18
Police Services.....	20
Safety While Walking Alone .....	21
Areas of Emphasis for Police .....	22
Fire Department.....	23
Areas of Emphasis for the Fire Department.....	24
Family Prevention Plans.....	25
<b>City Government .....</b>	<b>26</b>
Communications .....	26
Preferred Methods of Communication .....	27
City's Plan for Growth.....	31
Direction of City's Government .....	32
<b>Roads and Infrastructure .....</b>	<b>33</b>
City Infrastructure .....	35
<b>Parks and Recreation.....</b>	<b>36</b>
Frequency of Park Visitors.....	37
Satisfaction with Recreation Programs.....	38
Areas of Emphasis for Parks and Recreation Systems .....	39
<b>Community Events .....</b>	<b>40</b>
Involvement in Community Events .....	41
<b>Entertainment.....</b>	<b>42</b>
Redmond's Historical Places.....	43
<b>Environment Initiatives and Recycling .....</b>	<b>44</b>
Redmond's Recycling Program .....	45
<b>Social Services.....</b>	<b>47</b>
Accessing Social Services.....	48

## **APPENDIX A**